



## ConferenceBeat Event App Attendee Usage Guide

To download the app to any of your devices search **ConferenceBeat Event App** and select **2026 OJFSDA Annual Training Conference**.  
To log into the web-based app visit [app.resultsathand.com/ojfsda2026](http://app.resultsathand.com/ojfsda2026) and enter your email and passcode **Resilience2026**.



**PROFILE:** Personalize your profile, manage your sharing and account settings, and upload a photo to enhance networking opportunities.



**EVENT FAQ:** We have answers to your frequently asked questions, including how to connect to the Wi-Fi, what to do if your app glitches or is missing information, ways to engage with the conference outside sessions, and ideas for where to eat and what to do while you're in Columbus.



**ANNOUNCEMENTS:** This is how we'll share timely updates and information. If you'd prefer not to receive push notifications, you can adjust your device's notification settings.



**HANDOUTS:** Download and print the available session materials if you'd like hard copies. You can also view, download, or email handouts during the conference and up to 30 days afterward. Handouts are also accessible under the **Materials** tab in the session listings on the agenda.

*Handouts will be made available by presenters, but OJFSDA does not guarantee that all sessions will have materials available for download. If no handouts are posted for a session, check back closer to the conference, or the presenter may provide copies onsite. Please note, OJFSDA will not provide printed materials during the event. All materials are intended for use by OJFSDA conference attendees only. Any other use or distribution is prohibited.*



**AGENDA:** View the schedule of sessions you're registered for and discover all that the conference has to offer. Tap on non-session activities that interest you to add them to your schedule, so you don't miss out!

*Starred activities are on your schedule. You can also view your session schedule under 'My Schedule.' Please note that the location icon (📍) indicates the room location, not the session number, which represents the time the session is offered.*



**EVALUATIONS:** We'd love to hear from you! Taking a few minutes to submit your overall event and individual session evaluations helps us improve and enhance your experience. Plus, each evaluation you complete for your registered sessions boosts your chances to win a \$50 Amazon gift card!



**MAPS:** Finding your way is easy! Use the Hyatt maps to locate session rooms, restrooms, and designated food and beverage areas, which will be open during scheduled times. Then explore the interactive Exhibition Hall map to plan your visits and learn more about our partner organizations.



**DIRECTORY:** View a comprehensive list of everyone participating in the conference. Select a name to view contact information or choose **Actions** to send a connection request and enable in-app chat. Responses appear in **My Messages** in the sidebar menu. You can also add people to your favorites to create your own personalized contact list.



**SPONSORS & EXHIBITORS:** Get to know our generous sponsors and see who's here with us onsite before visiting their tables in the exhibition hall to learn more. You can also take personal notes and mark your favorites to revisit later.



**GAMES:** Have some fun while making connections! Meet new people and organizations as you take on The Great Expo Hunt, test your knowledge of resilient Ohioans, or try to stump your peers with Two Truths and a Lie – be sure to submit yours to join the game.



**PRIZE WINNERS:** For those at the top of our game leaderboards or who enter the basket raffle, check here for prize announcements (must be present to win).



**PHOTO GALLERY:** Share your memories by uploading your conference photos directly from your phone.



**GET SOCIAL:** Looking for the best meal spots? Want to explore the city or grab a bite with fellow conference goers and celebrate resilience around Columbus? This is the place to connect.



**VOLUNTEER SUPPORT:** All session leads and monitors should submit assistance requests here, and event staff will promptly address them.

*\*This feature is only visible to those serving as session volunteers.*



**LOST & FOUND:** Items brought to the Help Desk in the Hayes Foyer, near the registration booths, will be posted here.

### NEED HELP?

Click the three-bar icon in the top right corner then scroll down to 'Help' under 'App Info' on the sidebar menu to submit a support ticket. You'll need to identify the issue in the subject with a brief description for assistance.